# VEHICLE SERVICE AGREEMENT

MAZDA CERTIFIED PRE-OWNED

available through

MAZDA PROTECTION PRODUCTS



FINANCIAL SERVICES



## CRAFTED FOR CONFIDENCE



Experience continuous vehicle protection from Mazda Protection Products with a Vehicle Service Agreement (VSA) Mazda Certified Pre-Owned (CPO) plan. VSA coverage begins when the CPO Warranty expires! For more information contact your Mazda dealer.

#### **BUILT-IN BENEFITS**

Mazda confidently stands behind its vehicles with the Mazda Certified Pre-Owned Limited Warranty. In addition, the MPP VSA Mazda Certified Pre-Owned plan offers coverage which includes:

- Protection after your Mazda Certified Pre-Owned warranty expires<sup>1</sup>
- 24/7 Roadside Assistance<sup>2</sup>
- Substitute Transportation
- Travel Protection
- Repairs using Mazda-approved parts, performed by factory-trained technicians, keeping your Mazda at peak performance
- Transferable from owner to private party, one time at no additional cost



- 1 Time and Mileage coverage periods are measured from the date the vehicle was first put into service as a new vehicle and zero miles. Coverage expires upon reaching the maximum time or mileage of the coverage period selected, whichever occurs first. See your Agreement for complete terms, conditions, and restrictions.
- 2 In California, roadside service provided if vehicle is inoperable due to the mechanical failure of a covered component.
- 3 Covered components are subject to change. See your Agreement for complete details.

## VEHICLE ELIGIBILITY

#### CERTIFIED PLANS

Must be a Mazda Certified Pre-Owned vehicle that is current plus 5 model years and less than 80,000 total vehicle miles. Certified vehicle plans available through your Mazda dealer only at the time of vehicle purchase or lease.

### COMPONENTS

The Mazda Protection Products VSA Mazda Certified Pre-Owned plan adds coverage for the service of major components including an extensive range of up to 1,100 vehicle parts.<sup>3</sup>

ENGINE, TRANSMISSION, DRIVE AXLE Including manual and automatic transmissions, front-wheel and rear-wheel drive.

CLIMATE CONTROL Including air conditioner and heater components.

SHOCKS, FRONT AND REAR SUSPENSION Including suspension bushings and bearings.

FUEL SYSTEMS, ELECTRICAL SYSTEMS Including fuel injection, sensors, and power windows and seats.

STEERING, BRAKES, CV BOOTS
Including power steering and anti-lock braking system components.

NAVIGATION, AUDIO, HIGH-TECH Including navigation display and most factory installed technology and safety features.

THESE ARE THE ITEMS NOT COVERED: Accessory Drive Belts; Batteries; Body Panels; Brake Linings, Pads and Shoes, Rotors and Drums; Bumpers; Carpet; Chrome; Clutch Friction Disc and Pressure Plate; Dash Cover and Pad; Door Fabric; Door Trim; Filters; Fluids; Fuel Cell Air Compressor; Fuel Cell Boost Converter; Fuel Cell Electronic Control Unit; Fuel Cell Hydrogen Tanks; Fuel Cell Power Control Unit; Fuel Cell Stack; Fuel Cell Vehicle Battery Pack; Glass (including Windshields); Headliner; Heating Hoses, Lines and Tubes; Hoses; Hybrid Vehicle Battery Pack; Hybrid Vehicle Battery Plug Assembly; Hybrid Vehicle Relay Assembly; Hybrid Vehicle Supply Battery Assembly; Hydrogen Fueling Electronic Control Unit; Hydrogen Fueling Electronic Control Unit; Interior and Exterior Trim and Moldings (including but not limited to: Ashtrays, Covers, Cup Holders and Vents); Lamps, Light Assemblies/Housings and Light Bulbs; Nuts, Bolts, Clips, Retainers and Fasteners; Paint; Rust and Corrosion Damage; Seat Covers; Sheet Metals; Shiny Metals; Spark Plugs; Structural Framework and Welds; Tires; Vacuum Hoses, Lines and Tubes; Weather Stripping; Wheels and Rims; Windshield Wiper Blades (Rubber component); All interior and exterior cloth, leather and stitching including convertible tops and/or vinyl tops including but not limited to: any vibration, deterioration, discoloration, disfigurement, warping, fading, staining, stretching, ripping, punctures, tearing and/or scratches

## VEHICLE SERVICE AGREEMENT MAZDA CERTIFIED PRE-OWNED

#### GENERAL PLAN BENEFITS

- Mechanical Breakdown Protection
- Repairs performed by factory-trained technicians
- Protection against rising costs of labor and covered parts
- 24/7 Roadside Assistance

## Purchase of a Vehicle Service Agreement is optional, cancelable (see Agreement terms) and not required to obtain credit.

This brochure is intended as a sample of Vehicle Service Agreement coverage. Coverage is subject to exclusions and limitations set forth in the Vehicle Service Agreement. The actual coverage, exclusions, and limitations of the Agreements may vary both from state to state and according to the program features chosen. The administrator and obligor of this Vehicle Service Agreement is Toyota Motor Insurance Services, Inc. In certain states, Toyota Motor Services Company administers Vehicle Service Agreements.

In Florida:
Toyota Motor Insurance Company
P.O. Box 9550
Cedar Rapids, IA 52409
Florida License #02871

The trade names "Mazda Financial Services," "Mazda Protection Products," and the Mazda and Mazda Financial Services logos are owned by Mazda Motor Corporation ("Mazda") or its affiliates and licensed to Toyota Motor Credit Corporation ("TMCC") and Toyota Motor Insurance Services ("TMIS"). Mazda is solely responsible for its products and services and for promotional statements about them and is not affiliated with TMCC, TMIS, or their affiliates and subsidiaries. 00253 • 21-201978 (8/20)

