



MAZDA FINANCIAL SERVICES LEASE-END GUIDE



FINANCIAL SERVICES



BE PREPARED FOR THE END OF YOUR LEASE

When your lease comes to an end you can take one of three roads and the choice is entirely your own. Each road has a different end and we've mapped each journey out for you.

mazdafinancialservices.com/endoflease

OPTION ONE

Turn in your vehicle and purchase or lease a new Mazda¹

You have the option to either explore a newer model of what you are already driving or start a new adventure with a completely different Mazda.

- Explore new models online at mazdausa.com
- Schedule a test drive at your local dealership
- Plan to have Disposition Fee waived as a returning guest

OPTION TWO

Return your vehicle to your Mazda dealership

If you are not quite ready for your next Mazda, you have the option to return your current vehicle to your dealership by lease-end and:

- Ensure all contracted payments and miscellaneous fees are paid to Mazda Financial Services
- Review the Excess Wear and Use Guidelines and make necessary repairs

OPTION THREE

Purchase the vehicle you're currently driving

If you love your current Mazda and don't want the current journey to end, you have the option to purchase your vehicle. You can obtain a quote for payoff by logging into your Mazda Financial Services (MFS) online account or contacting MFS at (866) 693-2332. If you need financing, your dealership can assist you.



¹ Available on approved credit through your dealer and Mazda Financial Services. Not all applicants will qualify.



SCHEDULE A COMPLIMENTARY VEHICLE INSPECTION

mazdafinancialservices.com/leasereturn | (866) 693-2332

GET AN INSPECTION

Schedule a complimentary vehicle inspection

In preparation for lease-end, we recommend you take advantage of an inspection.² If you have not yet scheduled an inspection, visit mazdafinancialservices.com/leasereturn and follow the instructions under “Before Your Return.” You may also call (866) 693-2332 to speak with an MFS customer service representative.

An inspection is:

Convenient

- Inspectors can meet you at your home, work, dealer, or other preferred location

Informative

- Knowing the condition of your vehicle before the end of your lease allows you to make well-informed decisions
- Discussing vehicle condition with your dealer may be beneficial in helping make your lease-end decision

Thorough

- Detailed condition reports, itemizing any excess wear and use, are available shortly after inspection

Review Wear and Use Guidelines

Should you elect to return your Mazda, you may be charged if there is damage exceeding normal wear and use.³ To better understand what is considered excessive, review our Excess Wear and Use Guidelines at www.mazdafinancialservices.com/wearanduse for more information.

Repairs

If repairs are made following a pre-inspection, another inspection may be requested so that a customer can eliminate or reduce any charges for damage.



². Excess wear and use charges may be based solely on the optional inspection prior to maturity. Should you not take advantage of such inspection, one will be ordered upon return of the vehicle. If repairs are made to your vehicle before turn-in, you or the dealer may request an inspection upon turn-in.

³. Under certain circumstances, Mazda Financial Services does not charge its lease customers for excess wear and use damage. All charges may be subject to sales tax.



Open the camera on your smartphone and scan the QR code to download the Excess Wear and Use Guidelines to your mobile device.



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EXCESS WEAR AND USE EXAMPLES⁴

If you're not sure if you need an inspection, take a look at some of the items that may be considered excessive wear and use:

Paint and Body

- A single dent greater than the size of a credit card
- Previous repairs performed poorly or unrepaired collision damage
- Any holes in exterior panels (bumpers, door panels, etc.)

Tires, Wheels and Wheel Covers

- Tires with exposed cords or sidewall damage
- Tires or wheels that do not meet manufacturer's guidelines for safe operation
- Missing or damaged wheel covers
- Wheel gouges, scratches, dents, or cracks greater than the size of a credit card

Glass and Lights

- Windshield cracks, stars, or bullseye
- Damaged, broken, or poorly installed glass
- Bent, broken or missing lights, turn signals, mirrors, or lamps

Seat and Trims

- A single cut, tear, burn, or stain greater than the size of a credit card

Equipment, Parts and Accessories

- Missing keys/remotes
- Missing parts or accessories (shifter knobs, head rests, tonneau/cargo cover, etc.)
- Inoperative, malfunctioning or broken parts or equipment
- Any modifications not on the vehicle at lease inception shortly after inspection



⁴ This is intended as general guidance only. State law and the terms of your lease may vary your rights and obligations regarding excess wear and use and mileage. Please refer to your lease agreement for a description of your rights and obligations upon termination of your lease. Mazda Financial Services may change its wear and use standards at any time, consistent with the terms of your lease agreement.

mazdafinancialservices.com

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